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CI Super Stars

Congratulations to the staff at **Pineridge** and **Friendway** residential programs for having zero deficiency surveys!



We're proud to have you on our team!

Essential Learning Upgraded

Our Essential Learning upgrade is complete! To access the site you can go to:

<http://training.essentiallearning.com/CI>

Then enter in your user name and password:

User name: *[First Name (SPACE) Last Name as it is on your pay stub]*

Password: *[this will stay the same as your current password]*

We hope you enjoy the new and improved features for employees including:

Quicker and easier login

Ability to bookmark online courses & exams for easy resumption if you are unable to complete the course in a single session

Improved Learner Profile with easier management of elective courses

Introduction of wait-list registration feature for live trainings

New suite of automated emails to help you keep track of upcoming due dates and changes to live trainings

If you have questions about how to use the website, on the home page click on EL Resources and then go to the Learner Quick Guide for help. If you still have questions please contact tbellamy@communityinnovations.com.

May Is Mental Health Awareness Month

May is National Mental Health Awareness Month, a time when mental health organizations promote awareness of the importance of maintaining good mental health.

This year's theme, Live Your Life Well, is focused on helping Americans buffer the effects of stress and cope better with the many changes they face. For more information about May Is Mental Health Month, visit the Mental Health America website:

www.mentalhealthamerica.net

Also, in honor of Mental Health Month, Community Innovations, Inc. is hosting a Mental Health Awareness Month Luncheon, Monday, May 18, 11am - 12:30pm @ Community Innovations, Inc Auditorium, 2003 Godwin Ave, Lumberton, NC. - Guest Speaker: NC House Rep. William D. Brisson, Chairman, Mental Health Reform Committee.

RSVP to [hjacob@communityinnovations.com](mailto:hjacobs@communityinnovations.com) or jcampbell@communityinnovations.com

Our Mission:

To enable individuals who we support to access services, make choices, pursue aspirations, live and interact with dignity and respect in their communities.

Swine Influenza (H1N1)

Influenza is thought to spread mainly person-to-person through coughing or sneezing of infected people. There are many things you can do preventing getting and spreading influenza:

There are everyday actions people can take to stay healthy.

Cover your nose and mouth with a tissue when you cough or sneeze. Throw the tissue in the trash after you use it.

Wash your hands often with soap and water, especially after you cough or sneeze. Alcohol-based hands cleaners are also effective when soap and water are not available.

Avoid touching your eyes, nose or mouth. Germs spread that way.

Try to avoid close contact with sick people.

If you or someone you know is sick seek medical treatment when symptoms appear. Symptoms of regular human flu include fever, cough, sore throat, body aches, headache, chills and fatigue. Some people have reported diarrhea and vomiting associated with swine flu.

If you get sick, the CDC recommends that you stay home from work or school and limit contact with others to keep from infecting them (for 7 days or until the symptoms are gone whichever is longer).

Practice other good health habits.

Get plenty of sleep, be physically active, manage your stress, drink plenty of fluids, and eat nutritious food.

Facility Preparation

This is a good time to look at your programs emergency preparedness plans and revise if needed.

For residential programs, go through your emergency supply kits and make sure you have rotated out any supplies that have expired or are about to expire.

Attached with this summary is a *Cover Your Mouth and Clean Your Hands* poster to be posted in your program.

*“Quality is not
an act,
it is a habit.”*

Aristotle

Quality Management

The following items are due to Quality Management monthly:

- Incident Reports (Please send April reports by May 11th)
- Customer Service Forms/Complaints & Compliments
- Consumer Satisfaction Results If Given Back to Program
- Residential Self Governance Minutes
- Residential Activities Calendars
- LME Review reports, DFS, DSS or LME Reviews/Investigations (as completed)
- Plans of Action/Correction generated due to oversight by DFS, DSS, LME, Rosa & Saguaro visits (as completed)
- Staff Training Taken outside of CI (as completed)

Attached with this summary are the 2nd quarter Human Rights and QM minutes and the 3rd quarter Human Rights and QM Report. Please take the time download documents for your program.